

Tyler Serio

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Online resume: <https://www.tylerserio.com>

OBJECTIVE

To obtain a position your company where I can put my skills to use. With my array of knowledge, I can offer your company not only experience in different sectors of web and application development, but also a unique view and understanding of design.

PROFILE

- 5+ year of NetSuite Application experience, including SuiteCommerce, Mobile and Performance
- 10+ years of Web Programming experience in JavaScript, PHP, MySQL
- 10+ years of Web Design experience in HTML, CSS and developing small and large websites
- 5+ years of experience in C, C#, Java, and ASP.Net, XML
- Responsible for managing own projects and working independently on small websites
- Participated in larger group websites working within a team
- Very strong communication skills and the ability to adapt to people's emotions
- High attention to detail and always trying to improve on new work
- Strong analytic skills to help improve processes and create new ideas
- Works well independently, or within a team
- Extremely punctual, and doesn't mind going the extra mile

TECHNICAL SKILLS

Primary Skills

- Web Design (HTML, XHTML, CSS)
- Web Programming (PHP, MySQL, JavaScript, AJAX, JSP, ASP.Net)
- Application Programming (Objective-C, Swift, C#, Java)
- NetSuite Application (Performance, SuiteCommerce,

Secondary Skills

- Web Server (FTP, SMTP, DNS, cPanel, SSh, HTTP)
- Operating Systems (Windows, Linux, iOS)
- Design Patterns and Diagrams (Class, UML, State diagrams)

Development Tools

- Web Design Programs – Adobe Photoshop, Dreamweaver, Illustrator, Sublime
- Application Programs – Eclipse, NetBeans, Visual Studio 2008 and up, PuTTY
- Microsoft Programs – Word, Excel, PowerPoint

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PROFESSIONAL WORK EXPERIENCE

Senior Performance Analyst (formally SuiteCommerce Analyst) **2016 – present**
Oracle | NetSuite – Mississauga, Canada (www.netsuite.com)

- Responsible for troubleshooting and analysing performance issues on the NetSuite Application
- Trained and experienced in SuiteCommerce, including SuiteCommerce Advanced and Site Builder, and Mobile
- Utilized JavaScript and SuiteScript knowledge to troubleshoot issues reported by customers
- In depth knowledge of NetSuite Application
- Administrative knowledge of NetSuite Application
- Responsible for managing minor tasks, including Training Adherence

Web and App Development **2014 - present**
Pyramid Designs – Toronto, Canada (www.pyramid-designs.ca)

- Responsible for designing and developing client's web sites and graphical design
- Design Content Management Systems for small businesses
- Create Inventory and Customer Systems for businesses
- Responsible for managing all hosting and server tasks, including maintenance

Webmaster and App Development **2011 – 2016**
Just Hockey Source for Sports – Toronto, Canada (www.justhockeytoronto.com)

- Responsible for creating, implementing, and maintaining store's personal website
- Used skills in Web Design and Development to create websites, apps, and desktop applications for company
- Utilized PHP for all server-side scripting on website
- Combined PHP and MySQL to create dynamic databases for storage and display
- Worked within a WAMP environment to build and test all aspects of development
- Created content management and other systems using mostly PHP and MySQL
- Entrusted with all secure information and responsible for all web and application decisions
- Held weekly meetings to brief management on statistics, analytics, and customer service through website
- Also responsible for handling any online sales, contact forms, and emails

EDUCATION

Diploma in Computer Programming (Honours) **2013-2015**
Humber College, Toronto, Canada

Various other courses and training including NetSuite SuiteCommerce, Performance, and Mobile